



AZPOINT – Yesterday, Today, and Tomorrow

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ARIZONA SUPREME COURT

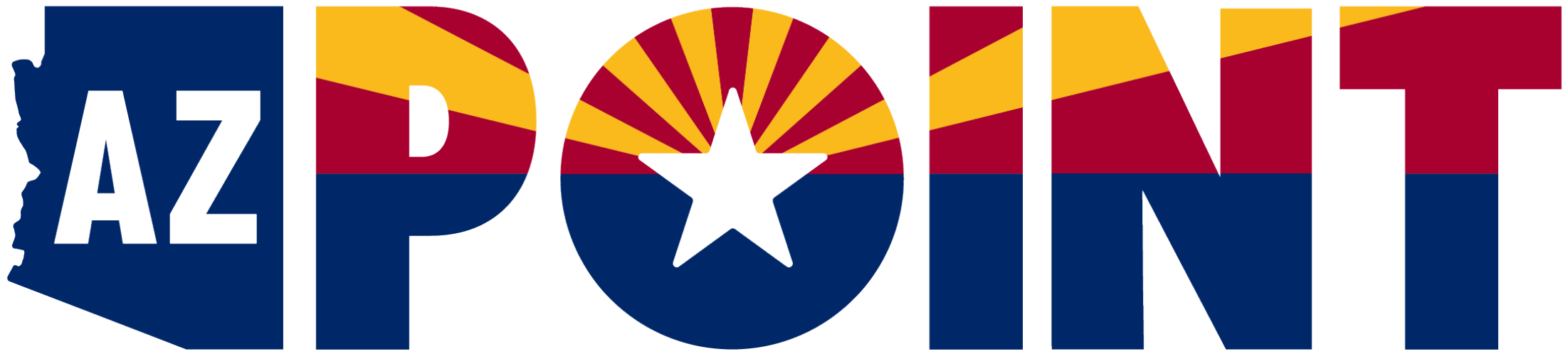
2018 legislative session: HB2249

- ▶ Court must assign an issued Order of Protection (OP) for service to law enforcement agency or constable.
- ▶ Within 72 hours of serving an OP, the serving agent must report service to the court.
- ▶ Serving agent must contact Plaintiff if OP is not served within 15 days of issuance.
- ▶ Arizona Supreme Court must maintain a central repository for protective order data.
- ▶ Court must transmit data on served protective orders to NCIC.



How do we
automate
these
processes?



A large graphic of the word "AZPOINT" where each letter is filled with the colors of the Arizona state flag. The "A" and "Z" are blue with white text. The "P" is red and yellow. The "O" is a circle containing a white star on a blue background with yellow and red rays. The "I", "N", and "T" are blue, red, and yellow respectively. A green vertical bar is on the right side of the slide.

Arizona Protective Order Initiation & Notification Tool



Prepare a petition for:

- Order of Protection
- Injunction Against Harassment
- Injunction Against Workplace Harassment

All Courts in Arizona/NCIC#/DPS# Address, City, AZ Zip Telephone Number

Plaintiff <input type="checkbox"/> Employer-Plaintiff if Workplace Injunction	Defendant	Case No.
<input type="checkbox"/> On behalf of minor/person in need of protection named:	Defendant's address	PETITION for:
Agent's name (if Workplace Injunction)	Defendant's phone	<input type="checkbox"/> Order of Protection <input type="checkbox"/> Injunction Against Harassment <input type="checkbox"/> Workplace Injunction

This is **NOT** a court order.

This petition contains Plaintiff's allegations and requests. To see what the court has ordered, see "Order" form.

DIRECTIONS: Please read the Plaintiff's Guide Sheet before filling out this form.

1. **Defendant/Plaintiff Relationship** (or relationship between Defendant and minor/person in need of protection)

- | | |
|---|--|
| <input type="checkbox"/> Married (past or present) | <input type="checkbox"/> Related as parent, grandparent, child, grandchild, brother, sister (or in-law/step) |
| <input type="checkbox"/> Live/lived together as intimate partners | <input type="checkbox"/> Live/lived together but not as intimate partners |
| <input type="checkbox"/> Romantic/sexual (past or present) | <input type="checkbox"/> Dating (but not romantic relationship) |
| <input type="checkbox"/> Parent of child in common | |

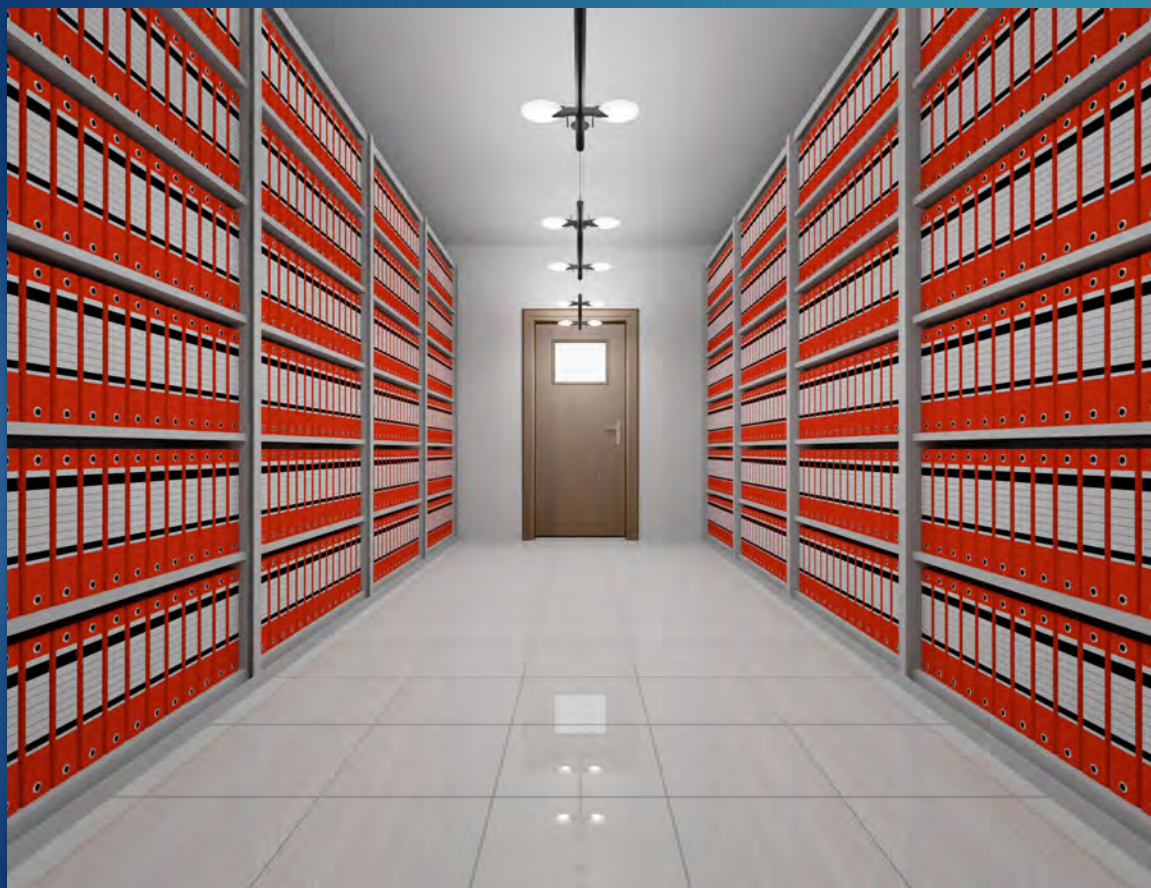
<https://azpoint.azcourts.gov>

Partnership with ACJC

- ▶ ACJC drafted legislation in collaboration with stakeholders.
- ▶ Established goals of:
 - ▶ automating the protective order system
 - ▶ increasing number of served OPs
 - ▶ enlarging number of OPs reported to NCIC
- ▶ Obtained grant funds to support AOC-ITD technology project
- ▶ ACJC trained advocates and servicing agencies; AOC trained courts.



Court Protective Order Repository



Holds statewide data regarding protective order petitions:

- ▶ Filed
- ▶ Withdrawn
- ▶ Granted
- ▶ Denied
- ▶ Served/unserved orders

CPOR
collects
and
transmits
data for:

Courts

Law enforcement

NCIC

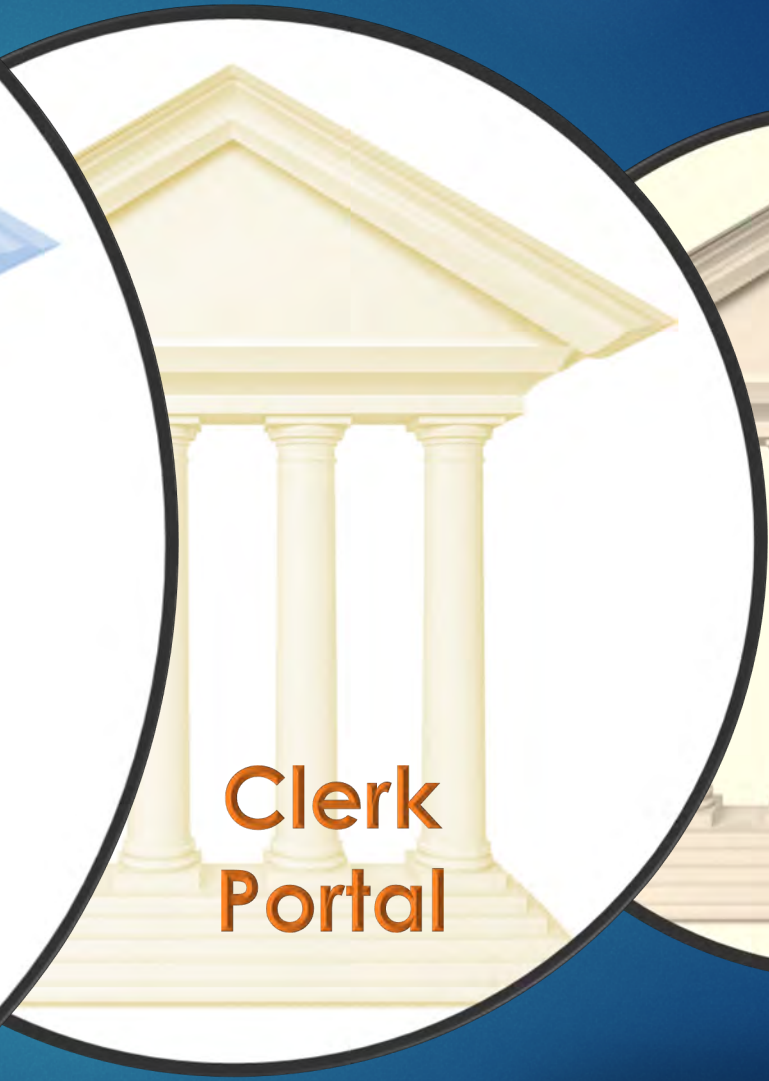


How do we collect the data for CPOR?

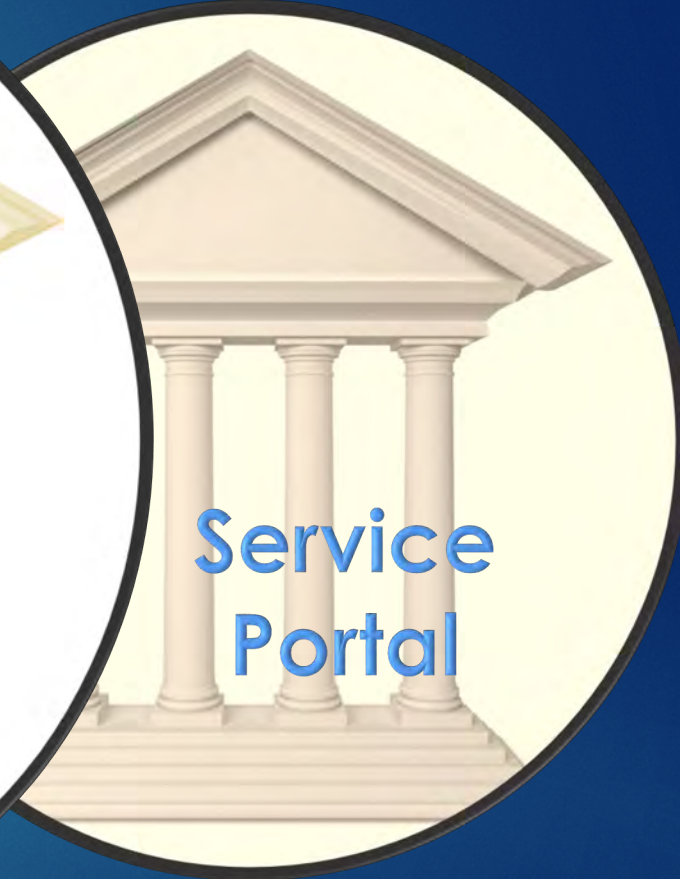
COLLECTING AND TRANSFORMING DATA



Petition Portal



Clerk Portal



Service Portal

Public web portal



[AZPoint Protective Orders > Home \(azcourts.gov\)](http://azcourts.gov)



- No fee to use AZPOINT
- User sets up a password-protected account
- Guided interview (Q&A with forms completion)
- Hover help
- FAQs
- Petition is stored in “the cloud” for 90 days while the plaintiff works on it.
- Resource information to guide user to legal and victim advocates, safety planning tools
- Floating safety button for quick escape



Confirmation Number #191

Petition Information Saved

Your protective order petition and other information you entered here have been saved. To complete the process for asking for a protective order, you must file your petition at an Arizona court. *IMPORTANT: Please contact the court to find out what procedures have been implemented for telephonic or video hearings in response to COVID-19.* Please have your petition confirmation number available so court staff can start your case. Please see the information below on [Steps to file for an Order of Protection](#) and [Where to file](#).

Court ready



Filing the petition



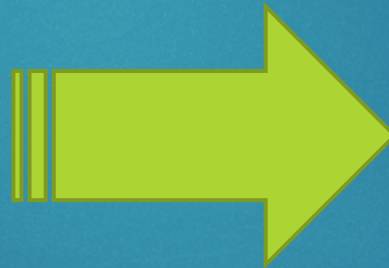
Confirmation Number #191



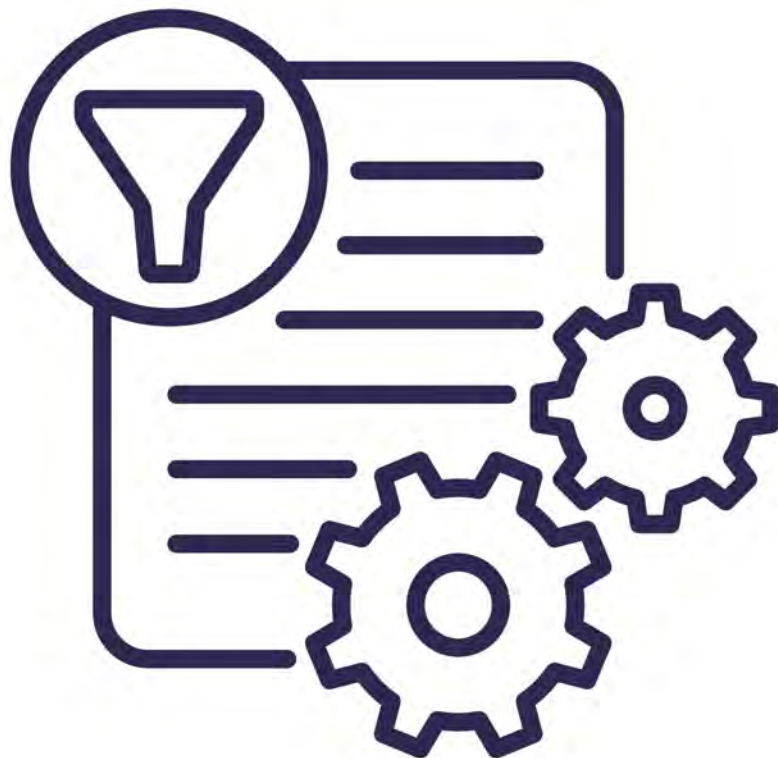


After an Order of Protection is granted, what happens next?

Data flows from Court Clerk to Servicing Agency portal.



Assignment of service



Court data goes to CPOR.

CPOR algorithm determines where to send the OP for service based on court type and defendant's zip code.

Assigned LEA or constable receives notification of service assignment.



Assigned agency attempts to locate the defendant and serve the OP.

AZPOINT Servicing Agency Application

Welcome to the AZPOINT Servicing Agency Application! From this application, you can:

- Search by the Courts Case Number
- Print the Servicing Packet: Order, Petition and Defendant(s) Guide Sheet
- Print out the Service of Process Information form if completed via AZPOINT
- Search and Enter a Declaration of Service after Order has been serviced
- Transfer the service assignment from one agency to another

Coming Soon:

- Dashboard with colors
- Enter and View service attempts
- View and update Plaintiff Notification
- Review and update Service of Process Information

Court Case Search

Case Number:

Clear Case Number Search

OR

Defendant Name:

Please enter first and/or last name.

Enter at least 1st letter(s) or exact first name.

Proof of service

FILE DECLARATION OF SERVICE WITHIN 72 HOURS OF SUCCESSFUL SERVICE.



Keeping the plaintiff informed

If the OP is not served within 15 days, the serving agency must contact the plaintiff and continue service attempts.



AZPOINT gave
plaintiffs access to
the courts during
the pandemic.



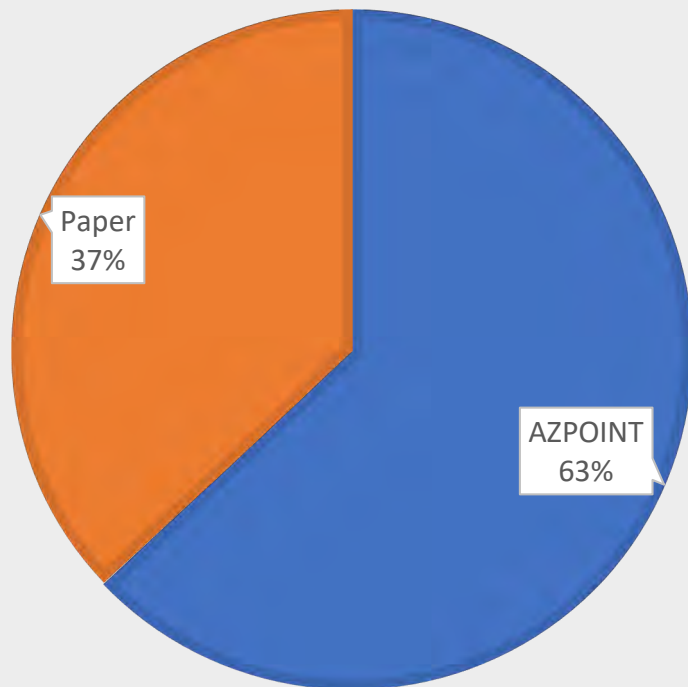
Remote *ex parte* hearings are now presumptively preferred.

	Order of Protection		
	AZPOINT	Paper	Total
2020	14,574	8,535	25,129
2021	15,966	7,552	25,539
2022 (Jan-Aug)	11,452	5,765	17,217

Orders of Protection— AZPOINT v. Paper

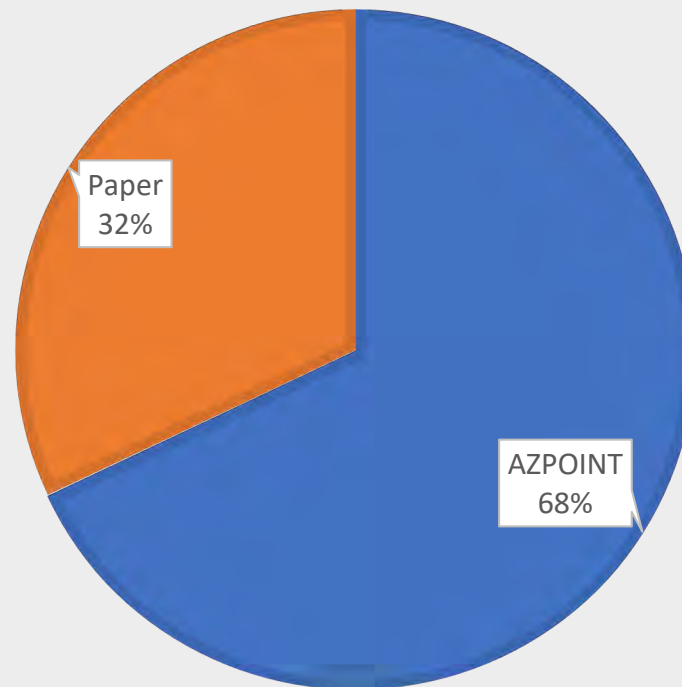
2020

■ AZPOINT ■ Paper



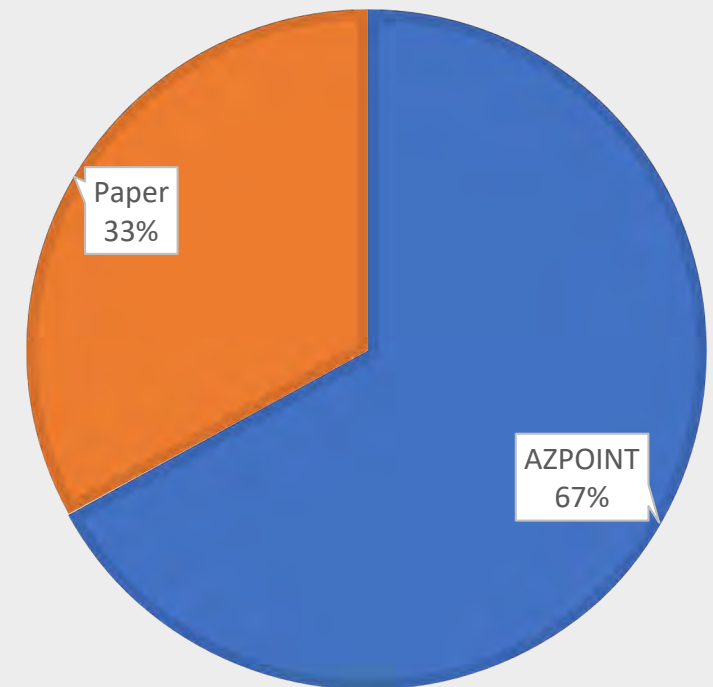
2021

■ AZPOINT ■ Paper



2022 (JAN-AUG)

■ AZPOINT ■ Paper



AZPOINT and the future

Enhancements made possible through ACJC/AOC partnership:

- Refactoring the Petition portal
- Simplifying the account setup process
- Translating the Petition portal into Spanish
- Refactoring Court Clerk and Servicing Agency portals (2023)



AZPOINT impact

- ▶ Improves access to courts
- ▶ Provides information so plaintiffs can make informed decisions
- ▶ Guides plaintiffs to victim advocates
- ▶ Encourages safety planning
- ▶ Automates processes necessary to implement legislation
- ▶ Increases speed and efficiency of service of OPs
- ▶ Aids enforceability, with more orders in NCIC
- ▶ Resulted in a single statewide database of protective order data

